



Introduction to the Suite





The Ecosystem





Welcome to the Welltravel Suite!



1. Agent Platform

Help your travelers on their way with Welltravel's state-of-the-art Agent Platform. With its aggregated booking features access GDS results in a single click. Manage vouchers and Invoices for your customers, implement global policies, create reports, view notifications and so much more. Welltravel's Agent Application—an essential tool for the travel agent of the future.



2. Customer Portal

An easy to use travel search-and-book application by Welltravel allows your customers to see deals and input and keep their own customer details up to date.



3. Mobile App

Under development, Welltravel introduces an easy-to-use Mobile App. Access your travel vouchers and invoices from anywhere. In event of emergency, enhance your duty-of-care through a customers capacity to share his location with an agent. Or send messages customer to agent. Like what you hear? This is the tool for you.

An integrated agency solution will enable the a travel agency of any size to manage their client's booking needs from front to back office.



Customer Profiles

Features:

- Consolidating traveler profiles in a managed information platform that is always up-to-date.
- Controlled access to ensure data integrity and security which therefore supports privacy and PCI compliance.
- Gives travelers and travel bookers ownership of their profiles to book travel that best match their location and preferences – all within their Travel Policy.
- Gives travelers / travel bookers access to update their own profiles via the TravelApp

- Agent ability to view and manage profiles on their traveler’s behalf via the Agent Platform
- Ensuring consistent, accurate profile data is reflected on the Agent Platform and TravelApp, via the booking process and captured in the reporting elements.
- Profiles are accessible for all direct channel bookings i.e Totalstay (Hotel Reservation)

Travel today is driven by personalised preferences. A traveler profile is one of the vital components ensuring high quality services to your travelers. Having access to up-to-date traveler profiles ensures better quality customer servicing and helps to optimise agency productivity.

Our comprehensive profile solution gives you and your travelers a portable, consistent and relevant experience. Data remains secured and encrypted at all times giving the agency and traveler peace of mind that no personal details are being shared with third parties. Data is used across all our reservation systems (Agent Platform and TravelApp), for Hotel, Airline or Rental car bookings, giving consistency across all reservations.

Booking Capabilities



Our uniquely designed platform for both the Agent and the Customer (TravelApp) allows you to:

- Quickly and easily book and confirm flights, accommodation, rental cars, trains, cruises, activities and tours
- Create and update traveler profiles
- Access to lower fares and increased use of preferred suppliers and negotiated rates

•Direct access to certain air and land suppliers ensuring best price offering to customer

- Preload your customers organisation's travel polices and approval process to ensure all travel booked and confirmed has been pre-approved by the organisations nominated travel approvers
- Build your approval process into the Agent Platform to give travel approvers the ability to approve or decline travel

quickly and easily with full visibility into total cost of trip requested.

- Traveler can access his / her travel itineraries, travel confirmation and land vouchers at any time
- The Agent Platform can easily match the look and feel of your agency or government agency's intranet, incorporating logos, custom colors, online tutorials, travel links, trip templates and announcements to the Travel App.

Origin	Destination	Date 12/24/2017	Cabin Class Economy	X
Origin	Destination	Date	Cabin Class Economy	X
+ ADD TRIP				
Adults 1	Children 0	Infants 0	<input type="checkbox"/> +/- 3 Days	
SEARCH NOW				



Messaging

Bring communications with your customers up to speed with a messaging tool that allows customers to send requests before or while on their travels.



My flight was canceled can you help me change my travel plan and book a new flight?

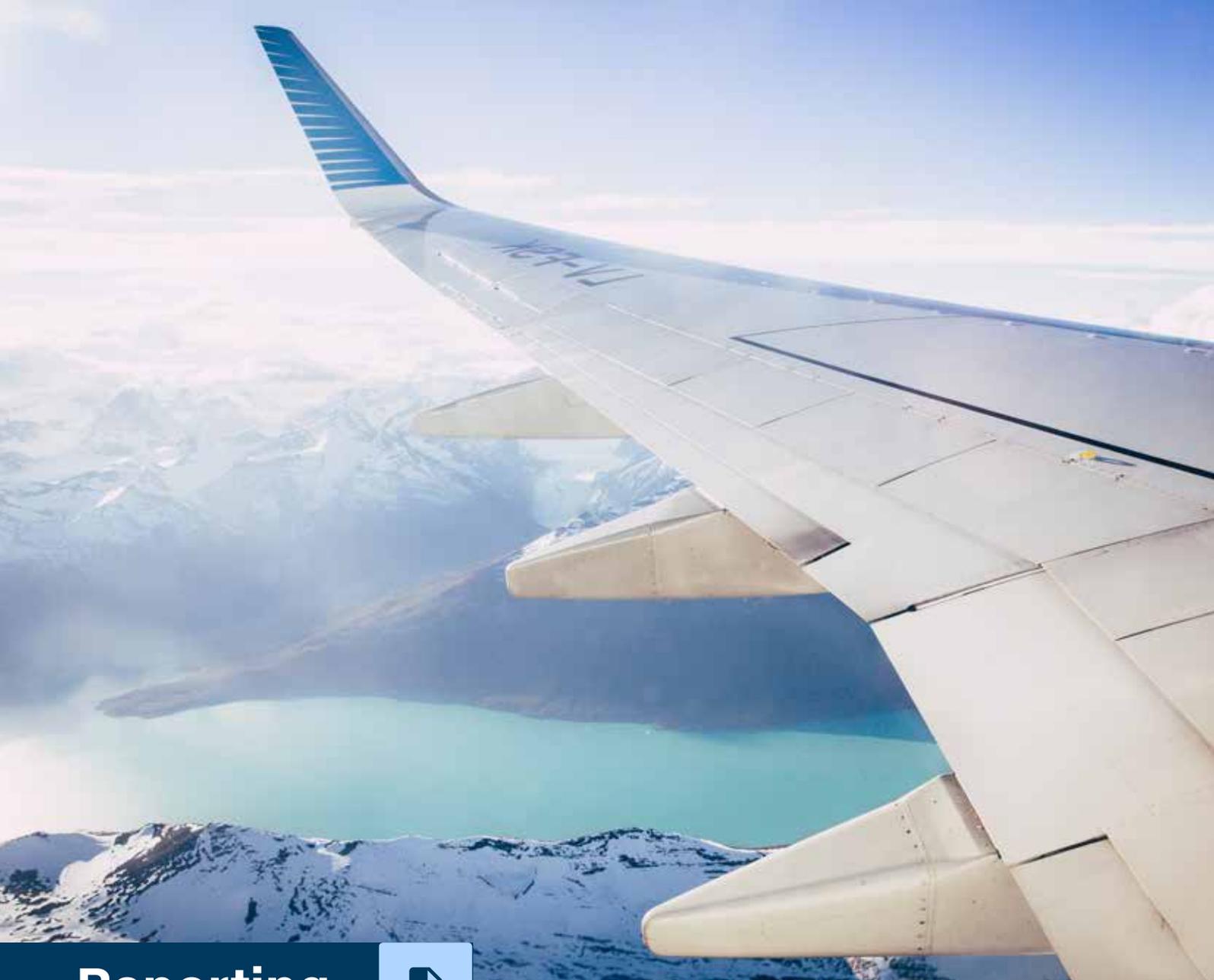


Happy to help



Let me share my location...





Reporting



Having the ability to access data for analyzing trends, travel behavior, customer and organization expenditure while tracking cost savings and missed savings is vital to ensure the customer and the organization can effectively manage their travel program.

Our reporting solution gathers and stores reservation and expenditure data giving a better visibility of the key areas of your customers and organisations holistic spend on business travel as well as the ability for individual or departmental reports and much more.



Vouchers/Invoices

All vouchers and invoices are accessible by the customer at anytime via the TravelApp and soon will be available through the Mobile App.

ACCOMODATION VOUCHER



Reservation Number:
850496027591

Internal Booking Reference: P18=Phy00999/Hel.003

01/01/2018



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Guest Information

Booked For: **Jane Smith**
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jane.smith@gmail.com

Additional Guests:
John Smith, Tim Smith

City Lodge

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F: +27 87 110 0202

20 South West Dr.
Cape Town 7800
South Africa



Booking Details

Check In: **2017-11-09**
Check Out: **2017-11-30**
Room Type: **Delux**
Room Count: **2**
Facilities: **Pool**

Order #: **S. Tingo**
Order Title: **Travel to Cape Town**
Reservation: **850496027591**
Payment: **Direct Settlement by Traveller**
Comments: **Laundry Included**
Category 01: **Custom Category 01**
Category 02: **Custom Category 02**

Authorized By: _____ Signature: _____

Wt Pay No: **808828218**




General Terms & Conditions
THIS VOUCHER IS NON-CASHABLE AND NON-REFUNDABLE. THE VOUCHER IS VALID FOR THE FULL TERM OF THE TRAVEL SERVICE IS RENDERED. ONE VOUCHER PER BOOKING. EXTRA FEES TO BE SETTLED BY THE GUEST.

Credit Card Authorization I hereby authorize the use of the following credit card on voucher **850496027591**

In Respect of: _____ Credit Card Type: **MasterCard** **Visa** **Amex**

Credit Card Number: _____

Card Holder's Name: _____

Expiry Date: _____

Authorized Signature: _____

©Franchise Travel Agency | Hotel Voucher | Reservation Number **850496027591** | 01/01/2018



Corporate Policies & Duty of Care



A customer's Travel Policy can be loaded into the Agent Platform to help maintain control of your customer's travel within the organisation. You can prefer certain airlines and suppliers and load preferred rates and/or corporate deals. Agents have the ability to pre-define a Travel Policy to a specific set of instructions i.e. restrict travel to certain high risk countries.

Our comprehensive Duty of Care initiative includes customer location reports and the ability to track down and contact your travelers anywhere in the world. This allows the Agent to provide their customers with a more robust after-hours travel approach.

If an emergency ever arises you can be confident that you will have the ability to keep your travelers informed, safe and

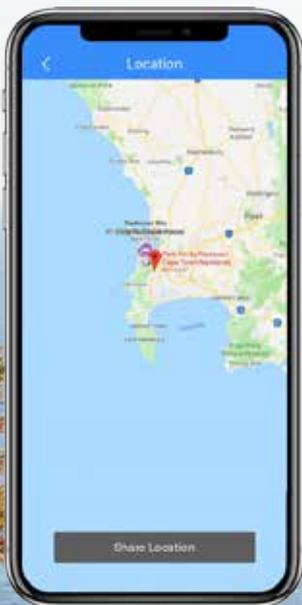
connected—and minimize the impact on your business whilst maximising your ability to service to your customers.

Soon on the scene!

Under development, Welltravel introduces an easy-to-use Mobile App. Access your travel vouchers and invoices from anywhere. In event of emergency, enhance your duty-of-care through a customer's capacity to share his location with an agent.



Mobile App





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